

**TENDER QUESTIONS - SCI/CSC/01/2026 : APPOINTMENT OF COURIER SERVICE COMPANIES (PANEL APPOINTMENT)**

**QUESTION 1:** What are the volumes from last year?

**ANSWER:** SCI does not guarantee any volumes under this panel appointment, and historical courier volumes will not be disclosed. The tender is not volume-based, and bidders must not make assumptions regarding shipment frequency, weight, or routing.

**QUESTION 2:** Delivery points or destinations.

**ANSWER:** SCI operates nationally across all nine (9) provinces. Bidders are required to demonstrate national coverage and submit their standard rate cards applicable to their service offering. Pricing will be evaluated on a comparative basis only. No fixed delivery routes or destinations are guaranteed.

**QUESTION 3:** Average sizes of the shipments (dimensions and actual mass).

**ANSWER:** Average shipment sizes will not be disclosed. The tender is not volume- or weight-committed, and bidders must submit pricing based on their standard service structures without making assumptions about shipment profiles.

**QUESTION 4:** Is it mandatory to submit the key personnel's CV?

**ANSWER:** Yes. Submission of CVs for key personnel, including the proposed account manager, is mandatory and forms part of the technical evaluation. Failure to submit the required documentation may result in disqualification.

**QUESTION 5:** Please provide the overall tender value.?

**ANSWER:** No overall tender value has been determined for this panel appointment. SCI does not guarantee any volumes or minimum spend. Pricing will be evaluated on a comparative basis only, and actual expenditure will depend on operational requirements, performance, availability, and approved service requests over the contract period.